



Sanitation Protocols

To protect the health and safety of all onboard, we are closely monitoring the evolving situation with respect to COVID-19. Our medical experts work closely with global health authorities to immediately implement any new recommendation, even during the temporary suspension of onboard operations.

The following policies have already been implemented across our entire fleet:

- **Timely safety and hygiene communications**
 - Guests will find information in the daily program and on their stateroom televisions.
 - Tips displayed on onboard digital screens throughout the ship.
 - Daily announcements by the Cruise & Travel Director.

- **Restaurants, bars and lounges**
 - Hand sanitizer dispensers are in high-traffic locations, including all entrances to all dining rooms and the Lido Market. Guests will find information in the daily program and on their stateroom televisions.
 - Lido Market hand sanitizer stations are staffed to prompt guests to either use the sanitizer or use the available hand washing stations.
 - All food service stations, including Lido Market, will be staffed. Any self-serve areas that remain, such as condiment set-ups, will be monitored by dedicated personnel. All serving utensils in self-service locations are replaced every 30 minutes.

- **Housekeeping for staterooms and suites**
 - Stateroom surfaces and fixtures are thoroughly cleaned up to twice daily with particular attention to bathrooms, handles, and frequently touched surfaces
 - Oxivir solution is used as a secondary sanitation method on all touch points after each stateroom is serviced.

- **Public spaces**
 - All guest corridors including handrails, elevator buttons and stateroom door handles are frequently sanitized.
 - A nightly deep cleaning and disinfection process for all highly-trafficked public areas using foggers, including: all restaurants, the fitness center, spa, Lido deck areas, promenade, casino, medical center, public restrooms, lounges, bars, lobbies, elevators, atrium, youth activity centers, arcades and all crew public areas.

- **Guests with flu-like symptoms**
 - Any stateroom of a guest displaying flu-like symptoms will receive additional deep cleaning.
 - All bed linens, table cloths, towels, napkins, etc. in the affected room will be laundered in a high-temperature sanitation wash and dry program.