



### **Disney Cruise Line Coronavirus (COVID-19) Additional Information**

Disney Cruise Line consistently receives among the highest public health inspection scores and has health and safety protocols in place. We also have a comprehensive plan that outlines protocols for managing illness and closely follow the guidance of public health officials. In light of COVID-19, Disney Cruise Line is operating at elevated cleaning and sanitation levels. Among the procedures currently in place include:

- Training for all of our Crew Members on how best to prevent the spread of illness on board.
- A health screening completed by all Guests and Crew Members to check for illness before they board the ship.
- Extensive cleaning and sanitation of high-traffic areas (e.g., handrails, doorknobs and elevator buttons) and children's facilities.
- Cleaning of all staterooms twice a day and additional disinfection when necessary.
- Discontinuing self-service at buffet locations.
- Regular communication with Guests and Crew Members regarding how to prevent illness.
- Hand-washing stations and sanitizing wipes conveniently located throughout our ships.
- Medical clinics on our ships staffed with experienced doctors and nurses and stocked with supplies and medications to treat a variety of illnesses.

According to public health authorities, Guests can also help prevent the spread of coronavirus (COVID-19) and many other illnesses by frequently washing their hands with soap and water for at least 20 seconds, especially after using the restroom and before eating. Parents can supervise their children to ensure they wash their hands thoroughly. Guests are also advised to cover their nose and mouth with a tissue (or upper sleeve) when sneezing, and avoid sneezing or coughing into their hands or without covering their nose and mouth. Guests or Crew Members who show any symptoms of illness are advised to contact their ship's Medical Center immediately.

Updates will be posted online as new information becomes available.