

SAFETY FOR OUR GUESTS AND CREW

Mandatory Vaccinations Against Covid-19 on Initial Voyages

All guests and crew must be fully vaccinated, at least 2 weeks prior to departure, in order to board. Guest vaccination requirements are currently for all sailings embarking through October 31, 2021-we will follow the science to make determinations on requirements for all other future sailings.

Universal testing & Pre-Embarkation Protocols

All guests will be required to take a COVID-19 antigen test, administered and paid for by the cruise line, prior to boarding and receive a negative result. Guests are also responsible for complying with all local health and safety requirements which may include additional testing.

Socially Responsible Check-In

We've designed an enhanced, staggered embarkation process and new check-in system to streamline check in for guests by allowing documents to be signed electronically.

Controlled Guest Capacity

We will initially control the guest capacity onboard each ship to provide even more space per guest. We have also increased spacing in dining and entertainment venues and other onboard spaces.

Hand Sanitation

All guests will be required to engage in frequent handwashing and hand sanitizer will be prominently placed and easily accessible throughout the ship.

SAFETY ABOARD OUR SHIPS

Continuous Ship-Wide Cleaning & Disinfection Measures

Comprehensive enhanced cleaning and sanitation protocols, using EPA approved disinfectants, have been implemented throughout the cruise experience.

Upgraded Medical-Grade Air Filters

We are strategically installing medical-grade air filters of the highest filtration grade, MERV 13 or HEPA, capable of removing 99.9% of airborne pathogens, including COVID-19, and implementing new bi-polar ionization technology.

Enhanced Onboard Medical Teams & Health Services

We have improved our onboard medical capabilities with additional staffing relative to capacity and enhanced facilities including new and upgraded equipment and onshore medical institution partnerships.

Dedicated Public Health Officer

All ships will sail with a dedicated Public Health Officer on board that will oversee the day-to-day sanitation and cleanliness of all public areas and accommodation.

SAFETY ASHORE

Strategic Itinerary Development & Shore Partners

We constantly monitor the health environment across the globe and will modify or cancel itineraries to affected areas as needed.

Partners in Prevention

We're partnering with our local destinations and tour operators to extend our comprehensive health & safety protocols to shore.

Beyond the Port

Guests are free to explore ports of call on their own, according to protocols in each specific port, and can purchase shore excursions as they wish. Face coverings may be required in certain settings to comply with local requirements, for example in terminals for embarkation and disembarkation or at ports of call. We will continue to monitor public health guidance, including from the CDC, at the time of your voyage and modify requirements accordingly.

MOBILIZATION & RESPONSE

Contact Tracing

If a positive case of COVID-19 occurs, we have various contact tracing methodologies to identify and notify those who may have been exposed.

Isolation/Quarantine

Dedicated isolation and quarantine accommodation will be available if needed.

Debarkation Scenarios

We have developed a thorough mobilization and response plan focused on providing medical treatment, collaborating with local authorities and coordinating safe passage home for all guests and crew should the need arise. We have also established relationships with onshore medical institutions and enhanced our telemedicine consultation capabilities.